

The team at LiveWell Center

By now you know that so much has changed, since the world changed, for me and my practice. It is with deep gratitude that after 22 years of working the way we all used to work, and having survived a global pandemic that turned the world upside down, I am still here, doing the sacred work that means the world to me to do. Thank you, for your patience through so much transition.

I am as excited as ever to help people solve their health challenges when other methods aren't a fit for them, by building *real* health and bypassing the risks and side effects that often come from managing symptoms in conventional ways. As well, to serve as an informed advocate as they navigate the conventional system, as it continues to change, so that they can *truly get the best of both worlds*. Because we all want to live our best lives!

I am NOT moving toward retirement! (Some of you have asked.)

We are primarily virtual, I work 100% via Tele-Health and most of the people that support me work virtually, too.

Some things to know:

have virtua	l support in t	he areas of:
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Order shipping

Scheduling

Receipts

General Administrative Help

People that currently support me, and communicate on behalf of me, and that can change, include:

Kimberly

Michael

Sean

Travis

People that support them include:

Nate

Dr. Daenell

Others

Office hours are Monday - Thursday 10a-5p. Outreach to the office will be responded to by email within 1-3 business days, Monday through Thursday.

Everyone works virtually, except for **Travis who is at the Desk in the office** at 2373 Central Park Blvd #100 Denver, CO 80238 Monday through Friday from 10a - 5p.

Next week Travis will begin answering the phone and emailing requests for support to the virtual team member that is best able to help. They will respond back to you by email. He does NOT have access to the schedule, the receipts, or the dispensary. He will not call anyone back, as he is not available to do that.

The virtual team members all communicate through email. *They do not personally sign the emails* individually, as they work as a team, they may change, and they all represent me and my practice.

I work via Tele-Health with patients, and call patients for their appointments. I do not sit in the office, I work also virtually. I work with patients from all over the country.

I do not work by email, after hours, on the fly or outside of scheduled consultation appointments. If you have something going on that requires me to consider you case, you will be supported to make an appointment for the next available time in the schedule. I am currently scheduling 3-4 weeks out, and sometimes we have last minute openings as rescheduling occasionally occurs.

The Dispensary belongs to me. All charges go through my office. Inventory is managed by me and my team, offsite in Orlando, Florida by a team of professionals with up-to-date bar-coded software that keeps the inventory on the refill site, accurate, real-time

There are no supplements in the office to pick up, they are all shipped out of Orlando.

Prioritizing Health - for a Life Best Lived! Stay Healthy and Strong!